Here's a collation of some of the numbers, websites and GSM shortcodes that we believe will help you along your cellular journey to infinity and beyond!

| MTN Contract Service Numbers | |
|---|---|
| 100 | Voicemail |
| 808 | Dealer Enquiries |
| 1555 | Technical Helpdesk |
| 16202 | Balance Enquiries (client need to call 808 to set up password) |
| +27831000002 | Contract Message Centre Number for SMS's (For PAYG +27831000113) |
| 2580 | Balance Enquiries |
| *162*PIN# | Access MTNSP Billing Information - pin from 16202 or 083 123 8000 |
| 083123800 | Get MTNSP PIN for Active and Balance Enquiries |
| 1777 | Coverage Number i.e. number to call to see if one has coverage in their area |

| MTN Prepaid Service Numbers | |
|---|---|
| 141 / 555 | <ul><li>Balance Enquiry</li><li>Recharge Airtime</li><li>Load Data or SMS Bundles</li><li>Big Bonus</li><li>Price Plan Options</li><li>Me2U Airtime Transfers</li></ul> |
| 177 / 173 | Call Centre Operator as well as to check network coverage |
| 0831555 | MTN Data Support |
| +27831000113 | PAYG Message Centre Number for SMS's |
| **Changing the Number of Seconds the phone rings before a Call Forwards to Voicemail** | |
| *#61# | Retrieves your unique 11 digit number. (The 11 digit number is obtained by removing the 2783 from the beginning of the number retrieved when dialling *#61#) |
| *61*Number Retrieved*11*30# | Change the ring to last 30 secs (as per last two digits). Default Ring = 20 secs; Max Ring = 30 seconds |
| **Phone and SIM Information** | |
| Change PIN | **04*oldPIN*newPIN*newPIN#send |
| Change PIN2 | **042* oldPIN*newPIN*newPIN#send |
| Unblock SIM | **05*PUK*newPIN*newPIN#send |
| Change PUK | **052*oldPUK*newPUK*newPUK#send |

| Check IMEI | *#06# |
|---|---|

| **Apple iPhone Operating System Codes** | |
|---|---|
| *#5005*7672# & Call Button | To check your Message Centre Number (MCN) |
| **5005*7672*+27831000113# | For PrePaid if MCN was incorrect |
| **5005*7672*+2783100002# | For PostPaid if MCN was incorrect |
| *3001#12345# | To display the Field Test Mode, Network, Cell, GPRS, Call and Version Information |

| **General Useful Service Numbers, Emails and Websites** | |
|---|---|
| 083 900 1212<br>coveragehelpdesk@mtn.co.za | Network Coverage Queries |
| www.gsmarena.com | Find out everything you need to know about any cellular handset |
| | |
| | |

| **CALL DIVERTS** | **Check Status** | **Activate** | **Cancel** |
|---|---|---|---|
| *NOTE: Set number as 14 to divert to voicemail. For diverts to other numbers, insert the number* | | | |
| All Calls | *#21#send | **21*number#send | ##21#send |
| No Reply | *#61#send | **61*number#send | ##61#send |
| Busy | *#67#send | **67*number#send | ##67#send |
| Not Reachable | *#62#send | **62*number#send | ##62#send |
| All Call Diverts | *#21#send | **21*number#send | ##21#send |
| **CALL BARRING** | **Check Status** | **Activate** | **Cancel** |
| Outgoing calls Nationally | *#33#send | *33*barringcode#send | #33*barringcode#send |
| Outgoing calls Internationally | *#331#send | *331*barringcode#send | #331*barringcode#send |
| Incoming calls Nationally | *#35#send | *35*barringcode#send | #35*barringcode#send |
| Incoming calls when Roaming | *#351#send | *351*barringcode#send | #351*barringcode#send |
| Change Barring Code | | **03*330*oldbarringcode*newbarringcode*repeatnewcode#send | |
| All call Barring | *#330#send | *330*barringcode#send | #330*barringcode#send |
| **CALL WAITING/ CALL HOLDING** | **Check Status** | **Activate** | **Cancel** |
| Call Waiting / Call Holding | *#43#send | *43#send | #43#send |
| **CLIP / CLIR** | **Check Status** | **Activate** | **Cancel** |
| Is CLIP loaded? | *#30#send | Is CLIR loaded? | *#31#send |

## MTN SHORTCUTS

| | |
|---|---|
| *#06# | IMEI Number (Any Handset) |
| *111# | Roaming / Voicemail / International Calling (Prepaid Only) |
| *111*100# | Dial while overseas and your voicemail will call you back (to avoid paying international call rates) |
| *111*11# | To retrieve Voicemail while Roaming – customer will receive a call back allowing them to listen to their voicemail but the call will be charged at 'receiving roaming rates' |
| *111*13# | Roaming Rates |
| *111*14# | Activate / De-activate SMS Roaming |
| *111*2# | Check international call rates to your preferred destination |
| *120*555# | MTN Compass |
| *121# | Personalise Name on Callbacks |
| *123# | MTN Menu |
| *123*11# | Activate MMS & WAP |
| *123*12# | Activate MMS Only |
| *123*13# | Activate WAP Only |
| *123*15# | Activate Video Calling Only |
| *123*16# | Activate Push To Talk Only |
| *123*17# | Activate Video Streaming Only |
| *123*888# | Get MSISDN Number |
| *127# | Whitelist (Blacklist) numbers that can (can't) call you reverse charges using MTN Pay4Me |
| *130*603# | Opt in and Out of Additional Recharge Promotional sms |
| *131# | Display Cell Number |
| *136*36# | MTN Caller Notify (Allows you to communicate your availability, mood and personality to people calling you, before you've even answered the call. The message will appear as a pop-up notification.) |
| *141# | Retrieve Balance (Prepaid Only) |
| *141*0# | Customer dialling this menu will be able to see ALL the *141* self-service options |
| *141*11# | Convert airtime to BIS on Prepaid |
| *141*2# | Consolidated for ALL Bundle purchases, i.e. SMS / Internet / Smartphone / Muziq / BlackBerry (they are still available on their respective USSD codes:- *141*2#; *141*6#; *141*7# etc.. |

| | |
|---|---|
| *141*3# | MTN Me2U Transfers |
| *141*4# | MTN Zone & CURRENT Price Plan |
| *141*4*2# | Activate MTN Zone.  (ALSO, set Cell Information Display to ON as follows: *menu > settings > display settings > cell information display > ON*) |
| *141*5# | - Choose Usage Limit and set Limit – MTN MyChoice Customers<br>- Register for MTN's Data Share |
| *141*6328*"MTN_Cell_No"# | Do an instant airtime request via Me2U Transfer |
| *141*7# | Convert airtime to SMS Bundles on Prepaid |
| *141*9#, | MTN Loyalty Programme available to all MTN customers - Reward yourself with Airtime, SMS or Data Bundles by simply converting the points you have earned just by using MTN |
| *141*PIN# | Load Prepaid Airtime |
| *170*6# | Download the MCharge Menu (PP) |
| 127"MTN_Cell_No" | Phones the MTN Cell Number Reverse Charges |