



Buy a Galaxy S7 | S7 edge and get a Gear VR
Information Pack



Samsung Rewards | Gear VR Promo



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How do I qualify for my complimentary Gear VR?

- Buy a Galaxy S7 | S7 edge within the promotion period
- The promotion period start on 6 June 2016 and ends on 6 July 2016.
- Must have downloaded the Samsung Rewards application and registered as a member on the Galaxy S7 | S7
- Must redeem the Gear VR through the Samsung Rewards application between 6 June and 15 July 2016
- Redemptions from 7 July 2016 to 15 July 2016 must provide proof of purchase in order to validate that product was purchased during promotion period

Why would I not qualify for a complimentary Gear VR?

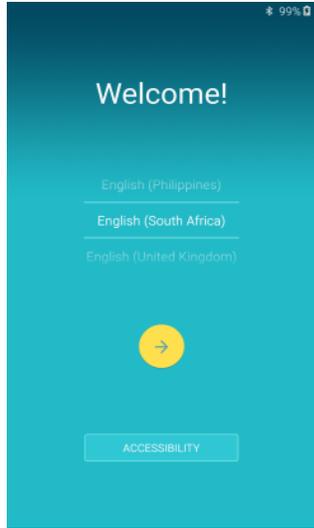
- I do not own a Galaxy S7 | S7 edge
- I have not purchased my Galaxy S7 | S7 edge within the promotion period.
 - **Promotion Period: 6 June 2016 to 6 July 2016.**
- I have not downloaded the Samsung Rewards apps .
- I have not registered on the Samsung Rewards app to be a valid member of the service.
- I have not redeemed my Gear VR through the Samsung Rewards app during the specified redemption period
 - **Redemption Period: 6 June 2016 to 15 July 2016**
- I have already redeemed a Gear VR with my Galaxy S7 | S7 edge.
 - **Users can only claim for 1 Gear VR per Galaxy S7 | S7 edge purchased**
- This promotion only applies to devices purchased legitimately in the Republic of South Africa.
- This promotion is only valid while stocks last.
- If I am in breach of the terms and conditions governing this promotion.



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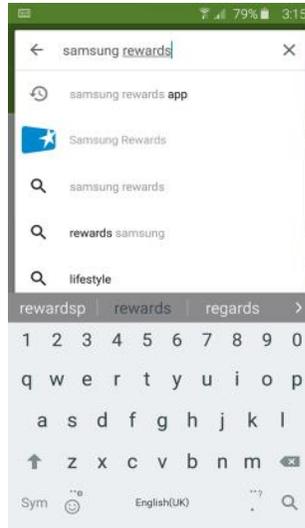
How to redeem the Gear VR



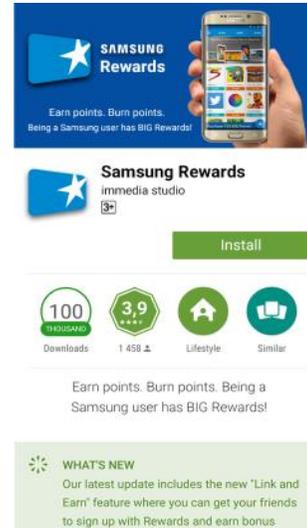
1. Setup your Galaxy S7



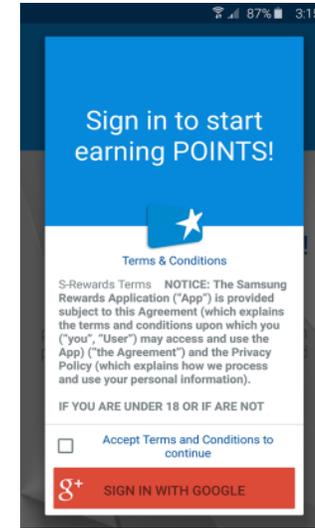
2. Go the [Google Play Store](#)



3. Search [Samsung Rewards](#)



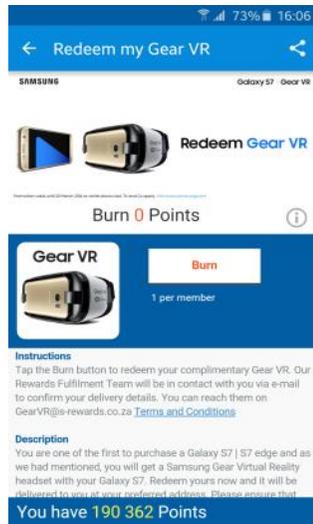
4. [Install](#) Samsung Rewards



5. [Sign up](#) for Samsung Rewards



6. Tap the [Redeem Gear VR](#) banner



7. Tap the [Burn](#) Button. Fill in your details



8. Once delivery details have been confirmed, a ticket will be available in the [wallet](#) with details of the order

To access wallet, open side menu in Samsung Rewards app.

Important Note

- The Samsung Rewards Fulfilment team will contact the customer via [email](#) within **24 – 48 hours**, from the day of confirmation of details , to notify customer of the processing of the order and the delivery details.
- Contact will occur during business days only i.e. **Mon – Fri only**.
- Customers should [check email inbox or junk mail](#) for communication from Samsung Rewards

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Support Information

Terms and Conditions

- **samsung.com** : <http://www.samsung.com/za/offer/>

Call Centre Contact

- **0860 SAMSUNG (786 7864)**

Delivery Information

- Within 4 weeks of receipt of confirmation of delivery details.

Example: Claim 6 June 2016 – Expect delivery by 3 July 2016

- Customer will have the opportunity to input and confirm delivery details through the Samsung Rewards application.
- A courier company has been assigned to fulfil deliveries of the Gear VR to customers.
- If the customer is unreachable or fails to claim the Gear VR after 2 attempts to deliver over a period of 10 working days, the Gear VR will be forfeited.
- Valid Identity document may be required at time of delivery of the Gear VR.
- Once the product has been delivered, the customer will receive a warranty letter via email to assist with any legitimate warranty claims.

Note: If a customer is experiencing any issues with regards to redeeming a Gear VR, they should immediately make Samsung aware, within the redemption period, in order to still be eligible for the promotion*. Issues will be dealt with accordingly and in line with the terms and conditions of the campaign.

If the customer requires assistance to register for Samsung Rewards in-store, please register them with their details (customer name, email and address) not any other details.

*Terms and conditions apply.

